



Cancun Guidebook

Full Day: Chichen Itza, Cenote, Valladolid & Lunch

For more information, visit [the Chichen Itza website](#).

Getting in

Show your pass when you're picked up for your trip. The Chichen Itza Access Fee is not included, it is collected at check-in.

- The Chichén Itzá access fee is not included and is collected at check-in. You may pay in USD or in Mexican Pesos. At the moment, the fee is USD \$37 / MXN \$671. This amount is subject to change depending on the policies of the Yucatán government and the archaeological site. Due to exchange rate fluctuations and credit card fees, the price may differ at the gate. To avoid fees, pay in cash.

- This is a full-day tour with a duration of around 12 hours including transportation time.

Please note!

Making your reservation will remove one choice from your pass. If you can no longer make your booking, please cancel 48 hours before your visit.

Hours of Operation

Tours run **daily**. Specific morning pick-up times will be provided once your reservation is confirmed.

Reservations required

Please email jpf@simplexdmc.com or WhatsApp **+52 1 984 114 1983** to reserve your spot at least 48 hours in advance. Please provide your pass number(s) and date of the tour when submitting the reservation request.

E-mail

jpf@simplexdmc.com

Phone

+52 1 984 114 1983

Getting there

Address

Carr. Costera del Golfo 5009,
Yucatán, 97757

MX

Skyrider Parasailing in Cancun

For more information, visit the [Aquaworld](#) website.

Getting in

Simply show your pass at the check-in desk at Hotel Fiesta Americana Villas Cancun. Enter through the hotel's main lobby, and once you reach the beach on the left, you'll see the Aquaworld booth.

Disclaimer

This activity is not suitable for anyone who is pregnant.

Participants must be aged between 6 and 65.

No one under the influence of alcohol or drugs may take part in this activity.

Please note!

- Maximum weight: 250kg

Weather notice

Open year-round, weather permitting. It's a good idea to call +52 (554) 166-3092 and confirm in the morning.

FAQs

Where is the meeting point?

Hotel Fiesta Americana Villas Cancun: Enter through the hotel's main lobby, and once you reach the beach on the left, you'll see the Aquaworld booth

Hours of Operation

Open daily from 10:30AM - 4:30PM.

(Last parasail at 4:00PM.)

Getting there

Address

Bld. Kukulkan Km 8.5 Lote 3

Zona Hotelera

Cancun, 77500

Mexico

Jungle Tour Speedboat & Snorkeling in Cancun + Dock Fee

For more information, visit the [official Jungle Tour website](#).

Getting in

Present your pass at the entrance. The Dock Fee is included, so no need to pay extra fees at check-in.

- This attraction is only valid once during the lifetime of your pass.
- Not suitable for pregnant women. Participants must be between 5 and 65 years old.

Please note!

Please reference 'Go City Jungle Tour Speedboat' when making your booking

- Dock Fee is included with your pass! (usually \$15-\$20 without a pass)
Go City customers will receive 10% off at the official Aquaworld Boutique.

Hours of Operation

Daily: 9AM, 12PM and 2:30PM

Reservations required

Reservations are not mandatory but recommended. If you would like to make a reservation please email booking@aquaworld.com.mx or call **1-866-210-1236 (US/CAN)** or **+52 (554) 166-3092 (worldwide)** at least 24 hours in advance to book your spot on the speedboat!

E-mail

booking@aquaworld.com.mx

Phone

1-866-210-1236 (US/CAN) or +52 (554) 166-3092

Getting there

Address

Boulevard Kukulcan km 15.3, Zona Hotelera

Cancun, 77500

MX

Columbus Romantic Dinner Cruise with Steak or Veggie Option + Dock Fee

For more information, visit the [Columbus Cancun Cruise](#) website.

Getting in

Just show your pass on arrival to be scanned for entry. Please arrive at least 20 minutes before the scheduled cruise departure.

- This offer is valid once during the lifetime of your pass.
- The minimum age for the tour is 14 years old.
- For the vegan menu, a booking is required.

Please note!

- Dock Fee is included with your pass! (usually \$15-\$20 without a pass)
15% off Dolphin Discovery Official Boutique across all locations: Cancun, Isla Mujeres, Maroma, Akumal, Cozumel.
10% off on the purchase of any photo package across all locations: Cancun, Isla Mujeres, Maroma, Akumal, Cozumel.

Discount applies to all merchandise and photo packages.

Hours of Operation

Daily:

Sunset Cruise: 5:30PM

Moonlight Cruise: 8:30PM

Reservations required

Reservations are not mandatory but recommended. If you would like to make a reservation please email gocancuncard@thedolphinco.com or call 1-866-393-5158 (US/CAN) or +52 (998) 193-3360 (worldwide) at least 24 hours in advance to book your spot on the Cruise.

For the vegetarian or vegan menu, a booking is required.

Please reference 'Go City Columbus Romantic Dinner Cruise with Steak or Veggie Option', and let Dolphin Discovery know your pass number(s).

E-mail

gocancuncard@thedolphinco.com

Phone

1-866-393-5158 (US/CAN) or +52 (998) 193-3360 (worldwide) at least 24 hours in advance. Please reference 'Go City Columbus Romantic Dinner Cruise Veggie Option, and remember to let Dolphin Discovery know your pass number(s).

Getting there

Address

Aquatours Marina

Blvd. Kukulcán Km 6.5, Zona Hotelera

Cancun, 77500

MX

Interactive Aquarium Cancun

For more information, visit the [Interactive Aquarium Cancun](#) website.

Getting in

Show your pass at the Interactive Aquarium Cancun admission counter.

Hours of Operation

Daily: 9.30am - 8pm

Getting there

Address

Blvd. Kukulcan Km. 12.5 Hotel Zone

Cancun, 77500

MX

ATV, Zipline & Cenote Half Day with Transportation

For more information, please visit the [Extreme Adventure Park website](#).

Getting in

Your pass will be scanned upon arrival on the day of the tour.

- This experience is not recommended for pregnant travelers, those with back problems, or those with heart conditions.
- You must be 18+ to drive ATV single and must be 16+ to drive ATV accompanied by an adult.
- ATV insurance is included in the price of your experience.

Visitor tips

We recommend bringing a bathing suit, towel(s), sunscreen and a change of clothes.

Please note!

- Maximum weight allowed on the ziplines 130 kg/ 286 lb. Maximum waist size allowed on the ziplines 1.24 m / 49 in.

Hours of Operation

Daily:

First tour: 9:30AM – 1:30PM

Second tour: 1:30PM – 5:30PM

Reservations required

Reservations are required at least 24 hours in advance. Please reserve your tour online via this [booking link](https://widgets.bokun.io/online-sales/1e6b5f4a-008a-4afb-879f-7a26209e23e6/experience/908795?partialView=1). A representative from Extreme Adventure will reach out to confirm your hotel pick-up time.

Website

<https://widgets.bokun.io/online-sales/1e6b5f4a-008a-4afb-879f-7a26209e23e6/experience/908795?partialView=1>

Getting there

Address

KM 19.1 Quintana Roo Puerto Morelos - Leona Vicario,
77580 Puerto Morelos, MX
Cancun, 77580

Open Bar at Congo Bar Cancun

For more information, visit the [Open Bar at Congo Bar Cancun website](#).

Getting in

Please present yourself at the Counter Desk, to have your passes scanned and receive your wristband to access.

Hours of Operation

Daily: 8:30PM - 3AM

Getting there

Address

Punta Nizuc - Cancún 210

Punta Cancun, Zona Hotelera

Cancun, 77500

MX

Coco Bongo Beach Party

For more information, visit the [Coco Bongo Beach Party website](#).

Getting in

Please show your pass and an official form of identification proving you are 18 years of age or older.

With us, there are no entry fees on the day – all you've got to do is show your pass.

Hours of Operation

Tuesday - Sunday: 1PM - 8PM

Closings & Holidays

Closed on Mondays.

Getting there

Address

Blvd. Kukulcan 30

Punta Cancun

Cancun, 77500

MX

Sunrise Wildlife Stand-Up Paddleboard or Kayak Tour

For more information, visit the [SUP Cancun](#) website.

Getting in

Your pass will be scanned upon arrival on the day of the tour.

Please note!

The SUP TOUR times are subject to change depending on the tides of the day of your tour. As well water and wind conditions can change suddenly affecting the time and/or day of your tour. There is a possibility we may need to reschedule. Postponement or cancellations are generally for safety reasons. Mother Nature does not always co-operate. Thank you for understanding.

- You'll receive digital souvenir pictures & videos from your tour experience with your pass!

Hours of Operation

Daily tours: 7 AM, 9 AM and 11 AM

Reservations required

Reservations are required at least 48 hours in advance. You can book your reservations via emailing:

360supcancun@gmail.com or by calling/texting: +52 998 241 6443. Please mention Go City, the date of the tour, and your pass number(s) when requesting the reservation. Pass will be scanned upon arrival on the day of the tour.

E-mail

360supcancun@gmail.com

Phone

+52 1 998 241 6443

Getting there

Address

Boulevard Kukulcan, Km 5, Hotel Zone

The 360 SUP Tours launch from Scuba Cancun at Kilometer 5, Hotel Zone Cancun. Meet beside the swimming pool

Cancun, 77500

MX

Dolphin Encounter in Playa Maroma + Beach Club access

For more information, visit the [Dolphin Discovery Cancun website](#).

Getting in

Arrive at the check-in area with your reservation confirmation and passes ready to be scanned.

- Please arrive at least 30 minutes before your swim schedule.
- The Dolphin Maroma & Maroma Beach Club is less than 20 kilometers from Playa del Carmen and 35 kilometers from Cancun International Airport. If you have a car and want to get there on your own, take Highway 307 (Carretera 307) that goes from north to south along the Mexican Caribbean coast. Follow the signs to Playa del Carmen. Take the entrance to Dorado Maroma and drive until you reach the next security area. Don't worry, the signs are very clear. Once you get to Dorado Maroma complex, you'll find signs that will lead you to the Dolphin Discovery facilities.
- If you want to hire transportation to the facilities, send your request by email to gocancuncard@thedolphinco.com or by phone 48 hours before the program at an additional cost of \$10.00 USD per person.

Please note!

Making your reservation will remove one choice from your pass. If you can no longer make your booking, please cancel 24 hours before your visit.

Hours of Operation

Times for Dolphin Encounter: 10AM, 12PM, 2PM, 3:30PM

Reservations required

Please email gocancuncard@thedolphinco.com or call toll-free from the USA/CAN: 1 866 393 5158 / Worldwide +52 (998) 193 3360 to reserve your spot at least 24 hours in advance.

Please provide your pass number(s) and date of the tour when submitting the reservation request. All requests should include a mention of Go City.

E-mail

gocancuncard@thedolphinco.com

Phone

1-866-393-5158 (US/CAN) or +52 (998) 193-3360 (worldwide)

Getting there

Address

Highway Chetumal- Pto Juarez km 503 + 200 Punta Maroma

Entrance Hotel & Marina El Dorado Maroma

Solidaridad, 77710

Mexico

Sky Wheel Cancun

For more information, visit the [Sky Wheel Cancun](#) website.

Getting in

Present your pass at the admissions booth.

Hours of Operation

Daily: 1PM - 10PM

Getting there

Address

La Isla, Zona Hotelera

Cancun, 77500

MX

Royal Garrafon Natural Reef Park in Isla Mujeres + Dock Fee

For more information, visit the [Royal Garrafon website](#).

Getting in

Just show your pass at the Royal Garrafon Isla Mujeres admission counter and you're in. The Dock Fee is included so no need to paid extra fees at the check-in.

**The zipline will be under maintenance from March 2 to 19.
As compensation, you will receive a complimentary**

digital photo at the ocean-view photo spot!

Please note!

- Dock Fee is included with your pass! (usually \$15-\$20 without a pass).

Hours of Operation

Tuesday – Sunday:

9AM ferry departure from Cancun to Isla Mujeres.

5:30PM ferry departure from Isla Mujeres to Cancun.

Please arrive at least 30 minutes prior to your ferry service.

Reservations required

Reservations are not mandatory but recommended. Make reservation requests at least 24 hours in advance by phone: All requests should include a mention of Go City.

Toll-free from the USA: 1 866 393 5158

Toll-free from Mexico: 800 727 5391

International: +52 (998) 193 3360 ext 200

Or, email gocancuncard@thedolphinco.com.

E-mail

gocancuncard@thedolphinco.com

Getting there

Address

Playa Langosta Pier

Bldv. Kukulcán Km 6.5, Zona Hotelera

Cancun, 77500

MX

Ripley's Believe It or Not

For more information, visit the [Ripley's Believe It or Not](#) website.

Getting in

Just show your pass at the ticket desk when you enter, and you're good to go!

Hours of Operation

Daily: 11am - 9pm

Getting there

Address

Plaza La Isla 2, Blvd.

Kukulcan Km 12.5, Zona Hotelera,

Cancun, 77500

MX
